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# Executive Summary

### **EXECUTIVE SUMMARY**

- Sailing participation in Australia is limited by two key challenge types: Structural issues in how programs and pathways are designed and delivered, and Experiential barriers that impact visibility, accessibility, and inclusiveness
- Six core problems are holding the sport back, including inconsistent junior program delivery, inflexible participation formats, inconsistent first-time experiences, low awareness, and drop-off after training
- Five key customer segments have been identified, each with distinct motivations, formats, and needs across the Sailing pathway:
  - The New Wave: Young, adventurous sailors exploring both traditional and emerging formats
  - Cruisers: Older, experienced sailors who sail recreationally for enjoyment and social connection
  - The Racing Crew: Competition-focused sailors driven by performance and structure
  - The Everyday Sailor: Regular club members who value familiarity, community and routine
  - The Club Community: Newer, lifestyle-driven participants drawn to Sailing's social and wellness appeal
- Sailing currently lacks a nationally consistent way to attract and retain new participants, particularly those who are younger, time-poor, socially motivated, or looking for casual, lower-pressure ways to get involved
- Clubs are central to participation, but need clearer formats, better tools, and stronger national support to deliver consistently and sustainably
- To solve these challenges, four strategic pillars have been defined:
  - 1. Unify the Entry Experience embrace consistent national formats and boost junior training delivery
  - 2. Enable Flexible Participation create more casual, short-form, and lifestyle-aligned ways to sail
  - 3. Build a Connected Sailing Ecosystem improve how Sailing is promoted, found, and navigated
  - 4. Strengthen the Club Experience support delivery, volunteers, and innovation at the local level
- Each pillar directly responds to the core participation problems and is supported by 12 focused, actionable priorities to unlock growth across the full Sailing pathway
- This strategy provides a nationally aligned framework to increase visibility, modernise delivery, and make Sailing more relevant and accessible to more Australians
- Effective communication will be critical to success in aligning clubs, activating new formats, and connecting with future participants

# **The Participation Action Plan** outlines 12 key actions for Sailing in **Australia**

These 12 key actions are the summary recommendations for Australian Sailing and will require collaboration across the Australian Sailing landscape

UNIFY THE ENTRY EXPERIENCE

- Embrace and Activate the 'Discover Sailing' Experience
- Clarify and Strengthen Entry Pathways for Juniors
- Clarify Training Pathways & Progression

- O4 Create Flexible, Customer-First Sailing Offers
- Equip Clubs to Activate Flexible Participation
- Elevate Flexible Formats Through National Messaging And Incentives

- Centralise Information Through A National Digital Hub
- Strengthen Digital Presence & Visibility
- Shift Perceptions Through Targeted Storytelling

STRENGTHEN THE CLUB EXPERIENCE

- Equip Clubs To Deliver Great Experiences
- **Upskill & Empower Volunteers**
- Support Clubs To Trial New Formats & Delivery Models



01.

SAILING'S CURRENT POSITION

# Current Landscape Key Findings

## **EXECUTIVE SUMMARY**

### **PASSION**

In 2024, 13% of Australians were Fanatics of Sailing (34th out of 43 sports)

Passion for Sailing grew by 3 p.p. from 2020 to 2024 (10% to 13%)

54% of Sailing Fanatics are under the age of 35, which is more than most other Australian sports

Swimming and Surfing are the two most popular sports amongst Sailing Fanatics

# **PARTICIPATION**

In FY24 there were 77k Sailing participants across Australia

From FY16 to FY23, Sailing participation grew at a CAGR of +4%

82% of members have participated in Sailing/Yachting in the last 12 months

Keelboats/Yachts and Dinghies are the two most frequently participated activities, whilst Windsurfing and Winging are the least

# **DRIVERS & BARRIERS**

47% of members initially got involved through family members. whilst 35% started due to access to a local club

Enjoyment (89%), Being Outdoors (85%) and Sense of Freedom (77%) are the three most **important** motivating factors for members participation

Physical ability (60%) and cost (31%) were identified as the **two primary** factors that would ever stop members from Sailing

### **TRAINING**

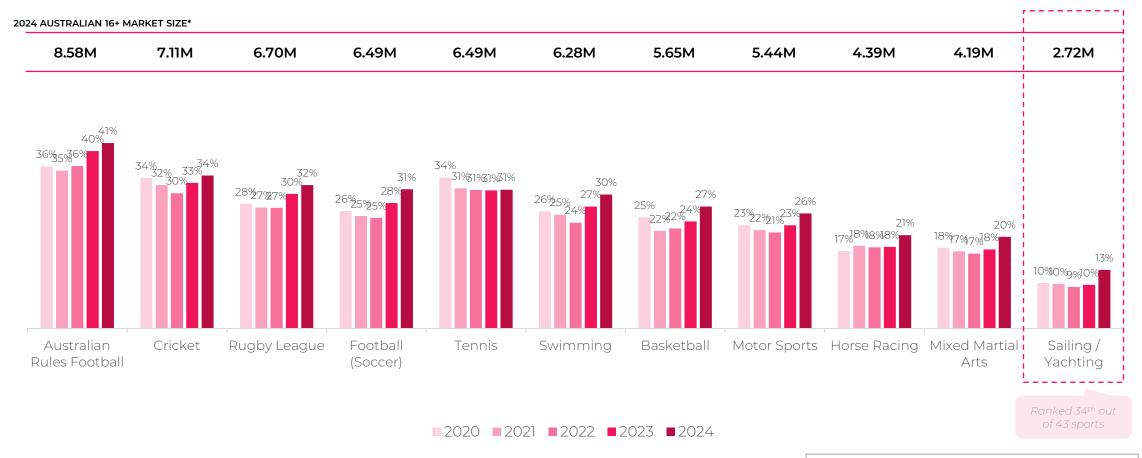
Learn to Wing had the lowest participation rate amongst members (3%)

65% of members were aware of Tackers but had not participated in

Despite strong belief that kids should start Sailing early, only 20-23% of Member children aged 7–12 are currently engaged

# In 2024 there were ~2.72m Sailing Fanatics in Australia, making it the 34<sup>th</sup> most popular sport amongst Australians

# SPORT PASSION | BY YEARS



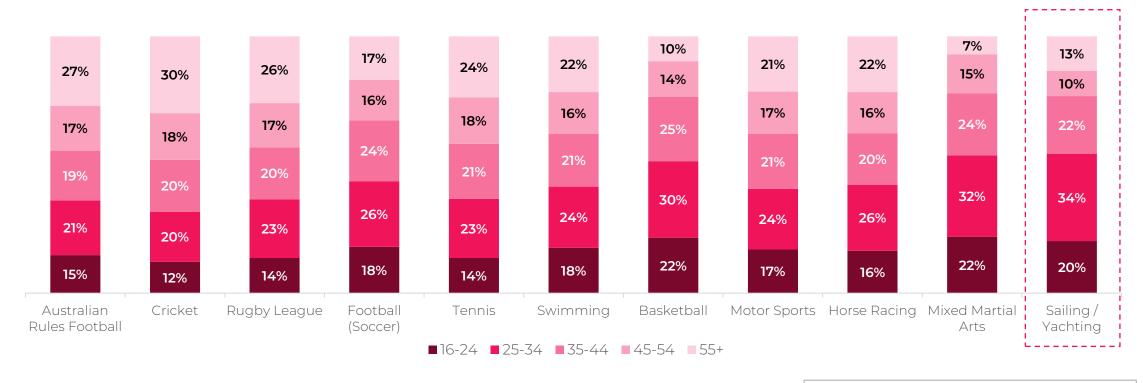
\*Based on a 2023 16+ Australian population of n=20,926,116 Q1 Using a scale of 1 to 5, where 1 indicates you are not at all passionate, and where 5 indicates you are highly passionate, please indicate your level of passion for each of the following sports Base: 2021 (n=7,824), 2022 (n=7,909), 2023 (n=8,325), 2024 (n=8,624)

▲▼ Significant difference at 95% confidence interval

# More than half of Sailing Fanatics are under 35, a higher proportion than any top 10 sport in Australia

## AGE DISTRIBUTION OF FANATICS

### AGE DISTRIBUTION OF FANATICS PER SPORT





Q1 Using a scale of 1 to 5, where 1 indicates you are not at all passionate, and where 5 indicates you are highly passionate, please indicate your level of passion for each of the following sports

▲▼ Significant difference at 95% confidence interval

PASSION PARTICIPATION

### DRIVERS & BARRIFRS

TRAINING

# Sailing Fanatics are typically more interested in water sports

# TOP SPORTS SAILING FANATICS VS NON-FANATICS

	SAILING FANATICS	NOT A SAILING FANATIC		
1	Swimming	Australian Rules Football		
2	Surfing	Cricket		
3	Gymnastics	Rugby League		
4	Basketball	Tennis		
5	Australian Rules Football	Football (Soccer)		
6	Diving	Swimming		
7	Motor Sports	Basketball		
8	Football (Soccer)	Motor Sports		
9	Surf Life Saving	Horse Racing		
10	Tennis	Mixed Martial Arts		
11	Snow Skiing / Snowboarding	Boxing (Contact)		
12	Mixed Martial Arts	Rugby Union		
13	Rugby League	Gymnastics		
14	Chess	Athletics (Track & field)		
15	Rugby Union	Surfing		
16	Cricket	Netball		
17	Cycling	Golf		
18	Athletics (Track & field)	Diving		
19	Triathlons	Cycling		
20	Horse Racing	Ten pin Bowling		

= WATER SPORTS

Q.1 Using a scale of 1 to 5, where 1 indicates you are not at all passionate, and where 5 indicates you are highly passionate, please indicate your level of passion for each of the following sports

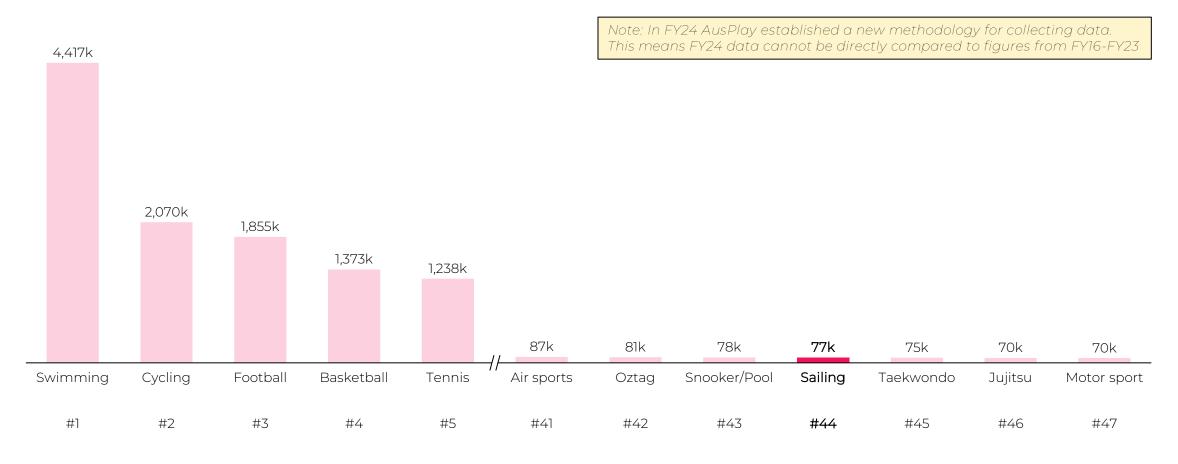
Base: 2024 – Sailing / Yachting Fanatics (n=577), Not a Sailing Yachting Participants (n=8,219)

Source: Australian Sailing Members Survey (2025), Gemba Analysis (2025)



# In FY24 Sailing was the 44th most participated sport in Australia

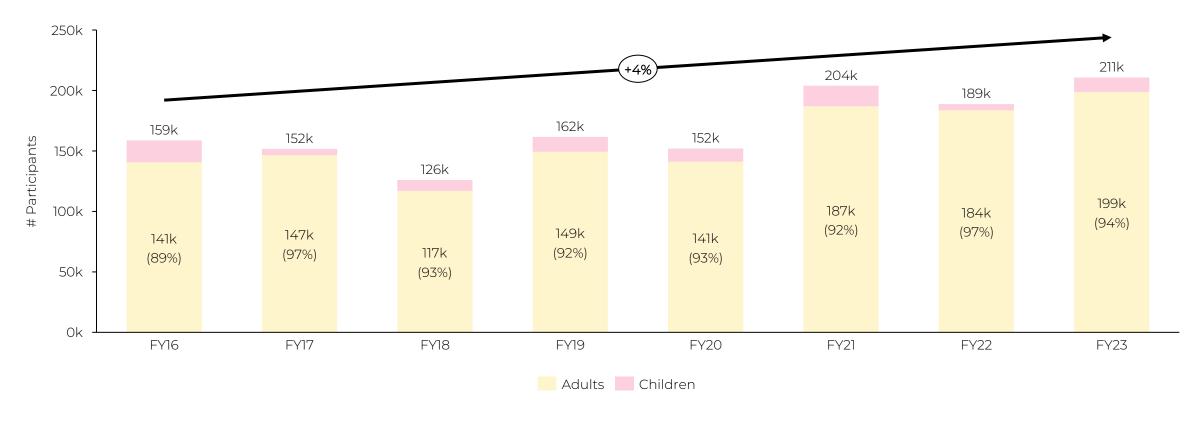
# AUSTRALIAN SPORTS PARTICIPATION | FY24



# Sailing participation grew at a CAGR of +4% from FY16 to FY23, with adult participation typically making up ~95% of yearly participants

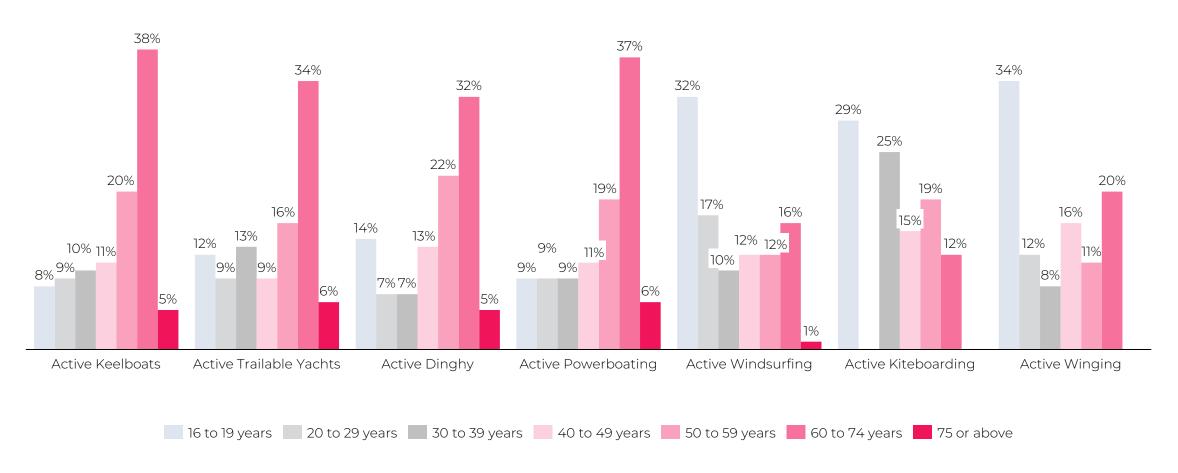
SAILING PARTICIPATION IN AUSTRALIA | FY16-FY23

Note: In FY24 AusPlay established a new methodology for collecting data. This means FY24 data cannot be directly compared to figures from FY16-FY23



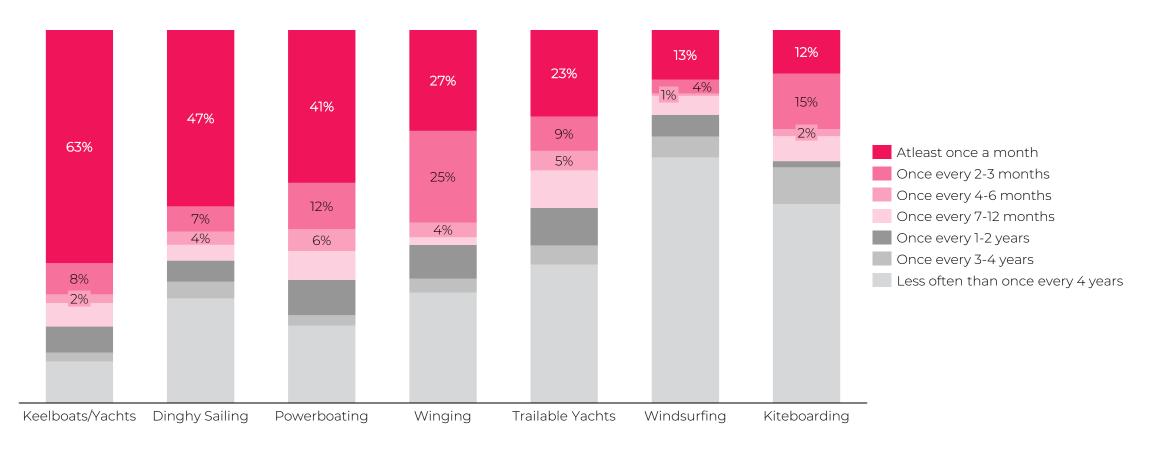
# Keelboats, Trailable Yachts, Dinghy & Powerboating are popular among older members, unlike Windsurfing, Kiteboarding and Winging

# PARTICIPATION BY AGE | % OF ACTIVE MEMBERS



# Keelboats/Yachts are the most frequently participated, with 63% of active members having participated at least once a month

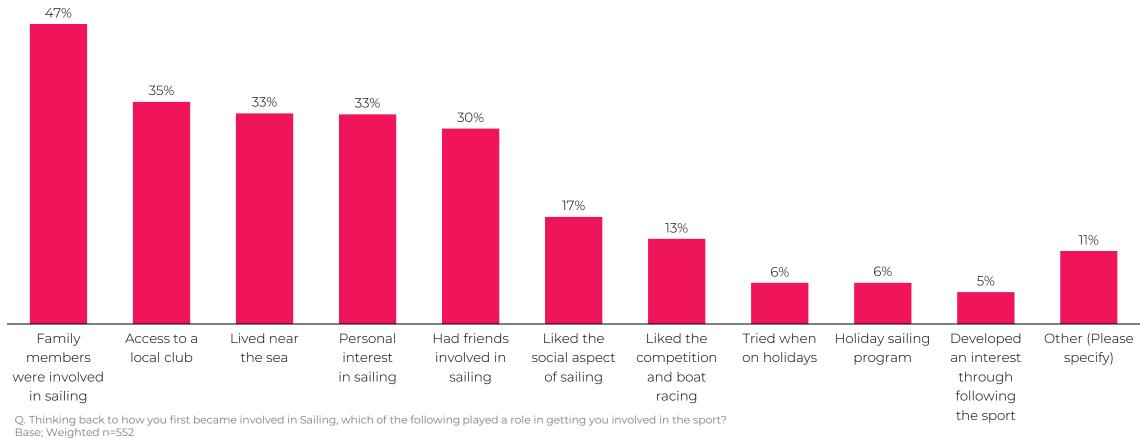
# FREQUENCY OF PARTICIPATION | % OF ACTIVE MEMBERS



Q: Which of the following best describes how often you usually participate in each of these activities? Base: Weighted n=506 Source: Australian Sailing Members Survey (2025), Gemba Analysis (2025)

# Members have typically got involved in Sailing through family members, access to local clubs or proximity to water

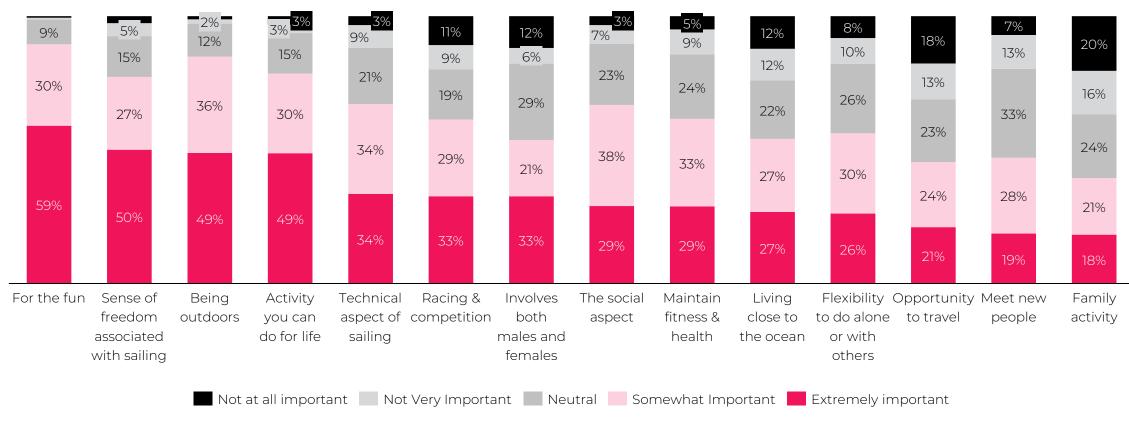
DRIVERS OF INITIAL INVOLVEMENT | % OF MEMBERS



Source: Australian Sailing Members Survey (2025), Gemba Analysis (2025)

# Enjoyment and the sense of freedom provided by Sailing are two major factors motivating members to participate in Sailing

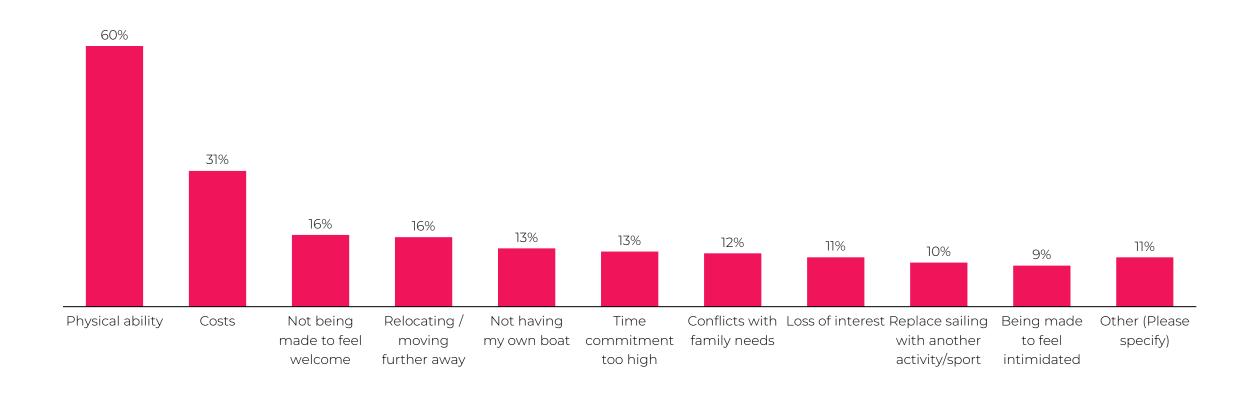
# MOTIVATING FACTORS | % MEMBERS



Q. Please indicate the degree to which the following factors motivate you to participate in the sport of Sailing on a scale of 1 to 5, where 1 equals not at all important to you, and equals 5 indicates extremely important to you. Base: Weighted n=552

# Physical ability and costs are the two most likely factors to influence members' decision to stop Sailing

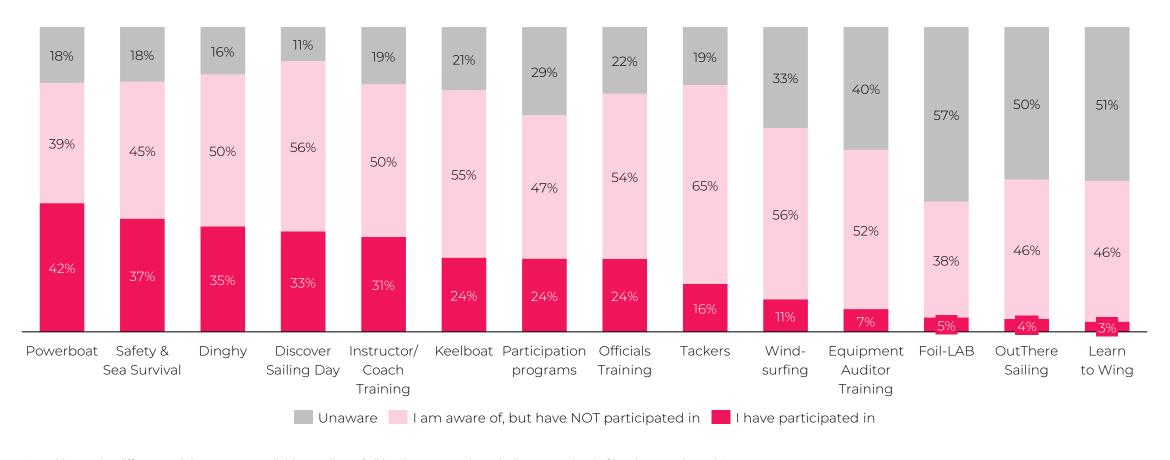
INFLUENCES TO STOP SAILING | TOP 10 | % OF MEMBERS



Q. If you were ever to stop Sailing, which of the following are most likely to influence your decision? Please select all that apply. Base; Weighted n=552 Source: Australian Sailing Members Survey (2025), Gemba Analysis (2025)

# Powerboat training is the most prominent amongst members, whilst Tackers has high awareness with low participation rates

# TRAINING COURSE COMPLETION | % MEMBERS



Q. Looking at the different training courses available to sailors of all levels, can you please indicate your level of involvement in each? Base; Weighted n=552
Source: Australian Sailing Members Survey (2025), Gemba Analysis (2025)

# **Gemba**

02.

PROBLEMS TO BE SOLVED

# Problems to be solved for Sailing in Australia have been defined across two groups; Structural and Experiential & Accessibility

PROBLEMS TO BE SOLVED

### **STRUCTURAL**

System-level issues that reflect how Sailing programs, pathways, and systems are designed and delivered

These challenges stem from the way Sailing is structured today, including when and how people enter the sport, progress through it, and stay involved. They highlight where current formats and delivery models may no longer align with participant needs

# **EXPERIENTIAL & ACCESSIBILITY**

Participant-facing barriers that shape how Sailing is found understood, and experienced

These challenges relate to how Sailing presents itself to the public. From awareness and visibility, to perceptions, inclusivity, and the quality of first-time experiences, they focus on how easily someone can discover and engage with the sport

# Structural problems are limiting early participation, progression, and long-term involvement in Sailing

PROBLEMS TO BE SOLVED | STRUCTURAL

# **PROBLEM #1**

# INCONSISTENT JUNIOR PROGRAM DELIVERY

Tackers works well where delivered, but access and delivery vary significantly across clubs

- Awareness of Tackers is high among members; however, participation is not universal among those with children or grandchildren involved
- Tackers is only delivered across a small section of the 350 clubs across Australia

# PROBLEM #2

# SAILING FORMATS DON'T FIT MODERN LIFESTYLES

Traditional formats demand high time investment and aren't suited to modern lifestyles – Sailing needs shorter, more adaptable ways to stay involved

- Traditional formats are a high investment of time (e.g. 6 hours)
- Participants want formats that work around time, cost, and motivation, with "casual, bite-sized, and accessible" options preferred
- Flexible offers make Sailing feel more inclusive and adaptable to time, cost, and confidence levels

# PROBLEM #3

# GAPS BETWEEN TRAINING AND RETENTION

Participation in training courses doesn't consistently translate into long-term involvement

- 42% of members have completed Powerboat training, the highest of any course
- Cost (31%), not owning a boat (13%), time commitment too high (12%) are some of the barriers to ongoing participation

# Problems such as a lack of first time experience, poor awareness and cultural perceptions are impacting the participant experience

PROBLEMS TO BE SOLVED | EXPERIENTIAL & ACCESSIBILITY

# PROBLEM #4

# **NO CONSISTENT FIRST-TIME EXPERIENCE**

Sailing lacks a standardised, low-barrier entry point, early engagement is ad hoc and highly variable

- Members most often get involved via family members (47%) and access to a local club (35%)
- Sailing doesn't currently offer a clearly branded or consistent "Come & Try" format across clubs
- Despite the availability of resources to support clubs with this, such as Discover Sailing Days, a uniform approach by clubs has not been adopted

# **PROBLEM #5**

# **AWARENESS IS LOW AND INFORMATION IS HARD TO FIND**

People don't know where to start. Program awareness is low and most rely on informal club conversations to find information

- 60% seek info by asking someone at a club (most common channel)
- Only 39% use the Australian Sailing website
- Participants want a single online hub with videos, pathways, tips, and local contacts
- Low participation in new programs (e.g. Learn to Wing – 3%) despite satisfaction

# PROBLEM #6

# **CULTURAL PERCEPTIONS STILL EXIST**

Although younger audiences are interested, legacy perceptions persist and limit engagement

- Sailing ranks 34th out of 43 sports in terms of passion
- Yet 54% of Sailing fanatics are under 35, more than any top-10 sport
- Likely reasons to stop Sailing include: Physical ability (60%), Cost (31%) and Not feeling welcome or intimidated (16-18%)

# The Australian Sailing pathway aims to get more people on the water, in more ways, more often

### **AUSTRALIAN SAILING PATHWAY**

DISCOVER Learn & Play DISCOVER SAILING
The experience to try Sailing

DISCOVER SAILING COURSES For Kids, Youths & Adults on small boats, big boats & boards THRIVE Active for Life

VOLUNTEER

DEVELOP Independence & Confidence GREEN FLEET CLUB & CLASS COACHING PROGRAMS For any boat or board

RECREATIONAL SAILING AND INTRODUCTORY RACING

OFFICIATE

PARTICIPATE Train & Progress INTERMEDIATE FLEET
CLUB & CLASS
COACHING PROGRAMS
For any boat or board

**CLUB & CLASS RACING** 

LOCAL, STATE & NATIONAL EVENTS

ADVANCE Practice & Perform ADVANCED FLEET
CLUB & CLASS
COACHING PROGRAMS
For any boat or board

HIGH PERFORMANCE

NATIONAL & INTERNATIONAL EVENTS

COACH & INSTRUCT

**LEAD & MENTOR** 

Australian Sailing has resources to support clubs at every stage of the pathway. However, the research indicates clubs are not adopting these and this is impacting the community's perceptions.

# Experiential problems are impacting the entry point of the pathway, but Structural challenges exist across the latter stages

PROBLEMS TO BE SOLVED | PATHWAYS MAPPING

STRUCTURAL PROBLEMS

**EXPERIENTIAL &** ACCESSIBILITY PROBLEMS

DISCOVER

### NO CONSISTENT FIRST-TIME EXPERIENCE

Standardised Discover Sailing Days are not being implemented by clubs

### AWARENESS IS LOW AND INFORMATION IS HARD TO FIND

Sailing is difficult to find online and relies heavily on word-of-mouth

**THRIVE** Active for Life

**DEVELOP** Independence & Confidence

### **INCONSISTENT JUNIOR PROGRAM DELIVERY**

Tackers works well where delivered, but access and delivery vary across clubs

### SAILING FORMATS DON'T FIT MODERN LIFESTYLES

Traditional formats are too rigid, people need easier ways to stay involved

### **GAPS BETWEEN TRAINING AND** RETENTION

There's no locally supported path into roles like coaching, instructing, or volunteering

**PARTICIPATE** Progress

### GAPS BETWEEN TRAINING AND RETENTION

Many complete a course but don't return as next steps are unclear

### NO CONSISTENT FIRST-TIME EXPERIENCE

Newcomers often struggle to find a clear path into ongoing participation

### **CULTURAL PERCEPTIONS STILL EXIST**

Many don't see themselves in Sailing long-term as it still feels exclusive

**ADVANCE** Practice & Perform

### SAILING FORMATS DON'T FIT MODERN LIFESTYLES

Progression is still tied to time-heavy, competition-led formats

### GAPS BETWEEN TRAINING AND RETENTION

There's no clear route from training to high-level involvement for all formats

# Gemba

03.

PRIORITY CUSTOMERS

# Sailing in Australia has five key customers, each with different characteristics and engagement methods

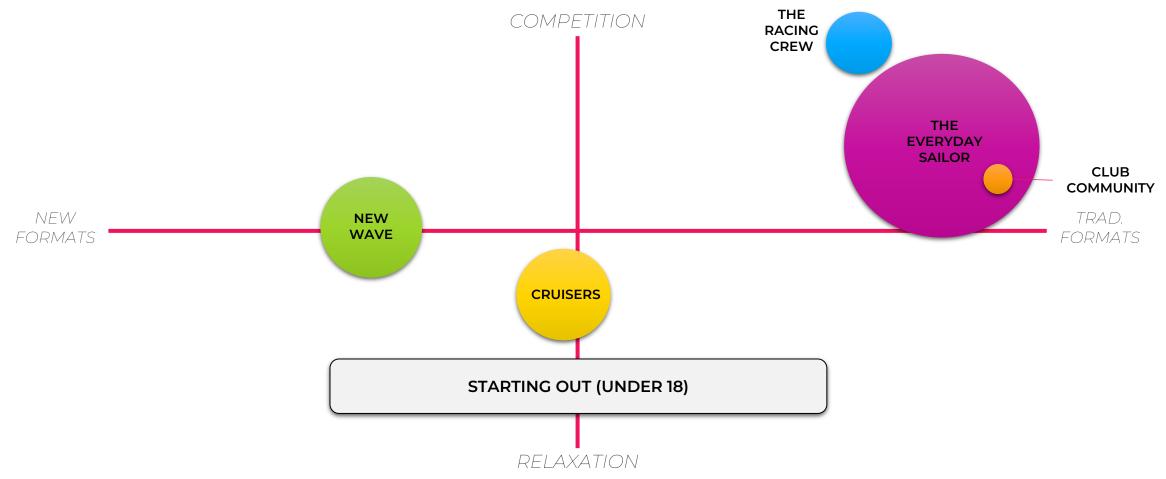
# **PRIORITY CUSTOMERS**

NAME	SIZE	DESCRIPTION	KE	Y CHARACTERIST	ICS
NEW WAVE	15%	Young, adventurous sailors who value freedom, fun, and time outdoors. Comfortable in both traditional and newer styles like winging or foiling, and motivated by progression	YOUNGER ADULTS	MIXED GENDER	ENJOY NEWER FORMATS
CRUISERS	19%	Experienced older sailors who cruise for relaxation and social connection. Prefer keelboats or yachts and are less interested in racing or formal programs	PRIMARILY AGED 50-74	MIXED GENDER	SAIL TO RELAX
		racing of formal programs			
THE RACING CREW	9%	Competitive sailors who are focused on racing, performance, and structured participation. Sailing is a serious, technical pursuit and often	TYPICALLY AGED 16-19 OR 50-74+	MALE SKEWED	RACE COMPETITIVELY
		club-based			
THE EVERYDAY SAILOR	55%	Regular club sailors who enjoy routine, social Sailing, and light competition. Loyal to traditional formats and often engaged in club	AGED 60+	MALE SKEWED	SAIL REGULARLY
		life and training			
CLUB COMMUNITY*	2%	Social, lifestyle-driven participants who enjoy being around Sailing more than competing.  Often newer to the sport and motivated by connection and flexibility	TYPICALLY AGED 20-30 OR 60+	FEMALE SKEWED	SOCIALLY MOTIVATED

<sup>\*</sup> The Club Community has been identified as a customer segment for Sailing. But due to its size will not be considered in future recommendations

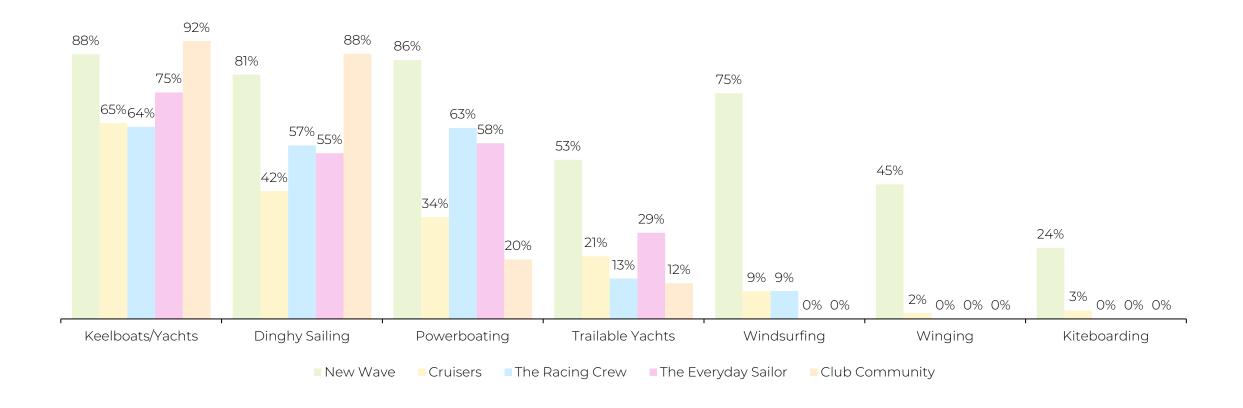
# Whilst not a key deliverable, Gemba has identified five different customer segments based on engagement and interaction

INDICATIVE SAILING SEGMENTS | MEMBERS



# Keelboats are popular across all segments, whereas Windsurfing, Kiteboarding, and Winging appeal more to our New Wave segment

# PARTICIPATION BY SEGMENT | % OF MEMBERS



# Each customer segment faces different challenges

# **RELEVANT CUSTOMER PROBLEMS**

# STRUCTURAL PROBLEMS EXPERIENTIAL & ACCESSIBILITY PROBLEMS

NEW WAVE	INCONSISTENT JUNIOR PROGRAM DELIVERY	SAILING FORMATS DON'T FIT MODERN LIFESTYLES	GAPS BETWEEN TRAINING AND RETENTION	NO CONSISTENT FIRST-TIME EXPERIENCE	AWARENESS IS LOW AND INFORMATION IS HARD TO FIND	CULTURAL PERCEPTIONS STILL EXIST
CRUISERS	INCONSISTENT JUNIOR PROGRAM DELIVERY	SAILING FORMATS DON'T FIT MODERN LIFESTYLES	GAPS BETWEEN TRAINING AND RETENTION	NO CONSISTENT FIRST-TIME EXPERIENCE	AWARENESS IS LOW AND INFORMATION IS HARD TO FIND	CULTURAL PERCEPTIONS STILL EXIST
THE RACING CREW	INCONSISTENT JUNIOR PROGRAM DELIVERY	SAILING FORMATS DON'T FIT MODERN LIFESTYLES	GAPS BETWEEN TRAINING AND RETENTION		AWARENESS IS LOW AND INFORMATION IS HARD TO FIND	
THE EVERYDAY SAILOR	INCONSISTENT JUNIOR PROGRAM DELIVERY	SAILING FORMATS DON'T FIT MODERN LIFESTYLES	GAPS BETWEEN TRAINING AND RETENTION		AWARENESS IS LOW AND INFORMATION IS HARD TO FIND	

# Gemba

04.

RECOMMENDATIONS

# Four strategic priorities have been identified to grow Sailing participation across Australia

PARTICIPATION STRATEGY SUMMARY

### **UNIFY THE ENTRY EXPERIENCE**

Embrace a nationally consistent and welcoming way into Sailing with age-appropriate formats, simplified onboarding, and clear training pathways for juniors, adults, and families

# 'More people on the water, in more ways, more often'

### **ENABLE FLEXIBLE PARTICIPATION**

Support modern lifestyles by packaging existing formats into flexible, low-pressure offers that fit how Australians want to engage – socially, casually, or competitively

# BUILD A CONNECTED SAILING ECOSYSTEM

Create a connected network of tools, messaging and touchpoints that make Sailing easier to find, understand and access, no matter where someone begins their journey

## STRENGTHEN THE CLUB EXPERIENCE

Enable clubs to grow participation by supporting consistent delivery, upskilling volunteers, and empowering innovation in how experiences are offered and managed

Communication must underpin the entire ecosystem. Not just to inform, but to align stakeholders, empower delivery, and connect with future participants

Source: Gemba Analysis (2025) GEMBA© - AUSTRALIAN SAILING 30

# UNIFY THE ENTRY EXPERIENCE

Embrace a nationally consistent and welcoming way into Sailing with age-appropriate formats, simplified onboarding, and clear training pathways for juniors, adults, and families

# Unifying the entry experience will lower barriers, build confidence, and make it easier for more people to start Sailing

UNIFY THE ENTRY EXPERIENCE

# **WHICH PROBLEMS WILL THIS SOLVE?**

INCONSISTENT JUNIOR PROGRAM DELIVERY SAILING FORMATS DON'T FIT MODERN LIFESTYLES

GAPS BETWEEN TRAINING AND RETENTION

NO CONSISTENT FIRST-TIME EXPERIENCE

AWARENESS IS LOW AND INFORMATION IS HARD TO FIND

CULTURAL PERCEPTIONS STILL EXIST

# WHO WILL IT SERVE?

**NEW WAVE** 

**CRUISERS** 

These segments are either new to Sailing or returning later in life, often entering through non-traditional formats. A consistent and simplified entry experience removes confusion and lowers the barrier to getting started

# WHAT DO WE NEED TO DO?

# Embrace and Activate the 'Discover Sailing' Experience

Embrace and promote Discover Sailing tools to deliver a consistent, welcoming first-Sail experience that's easy for clubs to run and accessible for kids, adults, and families

# Clarify and Strengthen Entry Pathways for Juniors

Promote clear, consistent training pathways like Tackers, helping clubs deliver quality junior experiences and reducing variation across the network

Clarify Training Pathways & Progression
Map how participants progress from first
session to ongoing involvement, with clear,
age-appropriate junior pathways that
support skill-building from day one

# **ENABLE FLEXIBLE PARTICIPATION**

Support modern lifestyles by packaging existing formats into flexible, low-pressure offers that fit how Australians want to engage – socially, casually, or competitively

# Enabling flexible participation will modernise how people engage with Sailing, making it more accessible, adaptable, and sustainable

**ENABLE FLEXIBLE PARTICIPATION** 

# **WHICH PROBLEMS**WILL THIS SOLVE?

INCONSISTENT JUNIOR PROGRAM DELIVERY SAILING FORMATS DON'T FIT MODERN LIFESTYLES

GAPS BETWEEN TRAINING AND RETENTION NO CONSISTENT FIRST-TIME EXPERIENCE

AWARENESS IS LOW AND INFORMATION IS HARD TO FIND

CULTURAL PERCEPTIONS STILL EXIST

WHO WILL IT SERVE?

**NEW WAVE** 

**CRUISERS** 

THE RACING CREW

These segments want to sail in ways that fit their lifestyle, whether that's competitive, social, short-format, or low-commitment. Flexible offers make Sailing feel more modern, inclusive, and adaptable to time, cost, and confidence levels

# WHAT DO WE NEED TO DO?

# Create Flexible, Customer-First Sailing Offers

Build short, social, and easy-to-access offers that fit real motivations, whether it's flexibility, fun, family time, or personal achievement, helping more people start Sailing on their terms

# Equip Clubs to Activate Flexible Participation

Educate and support clubs with tools and templates to package and promote flexible Sailing offers, helping attract new participants through short-form, social, and low-commitment pathways

# Elevate Flexible Formats Through National Messaging And Incentives

Promote short-form and social Sailing as valid ways to participate, using national messaging and club incentives to shift perceptions and normalise flexible formats

# **BUILD A CONNECTED SAILING ECOSYSTEM**

Create a connected network of tools, messaging and touchpoints that make Sailing easier to find, understand and access, no matter where someone begins their journey

# Building a connected Sailing ecosystem will make the sport easier to find, understand and stay engaged with at every stage of the journey

**BUILD A CONNECTED SAILING ECOSYSTEM** 

# **WHICH PROBLEMS WILL THIS SOLVE?**

INCONSISTENT JUNIOR PROGRAM DELIVERY SAILING FORMATS DON'T FIT MODERN LIFESTYLES

GAPS BETWEEN TRAINING AND RETENTION NO CONSISTENT FIRST-TIME EXPERIENCE

AWARENESS IS LOW AND INFORMATION IS HARD TO FIND

CULTURAL PERCEPTIONS STILL EXIST

# WHO WILL IT SERVE?

**NEW WAVE** 

THE EVERYDAY SAILOR

These segments either lack strong entry points or fall through the cracks post-training. A clearer, more visible ecosystem (both digital and physical) makes it easier to find the next step, feel welcome, and stay involved

# WHAT DO WE NEED TO DO?

# Centralise Information Through A National Digital Hub

Create a single, user-friendly platform that connects people to programs, clubs, and training, helping new and existing participants find what they need quickly and easily

Strengthen Digital Presence & Visibility
Elevate Australian Sailing's digital role:
improve SEO, social, and partnerships so
new audiences can discover Sailing
organically and easily online

# Shift Perceptions Through Targeted Storytelling

Use modern storytelling to update how Sailing is perceived. Show that it's active, diverse, inclusive, and relevant to how Australians want to spend time today

# STRENGTHEN THE CLUB EXPERIENCE

Enable clubs to grow participation by supporting consistent delivery, upskilling volunteers, and empowering innovation in how experiences are offered and managed

# Strengthening the club experience will improve delivery, build confidence, and help clubs retain more sailors for longer

# STRENGTHEN THE CLUB EXPERIENCE

# WHICH PROBLEMS WILL THIS SOLVE?

INCONSISTENT JUNIOR PROGRAM DELIVERY SAILING FORMATS DON'T FIT MODERN LIFESTYLES

GAPS BETWEEN TRAINING AND RETENTION

NO CONSISTENT FIRST-TIME EXPERIENCE

AWARENESS IS LOW AND INFORMATION IS HARD TO FIND

CULTURAL PERCEPTIONS STILL EXIST

# WHO WILL IT SERVE?

**CRUISERS** 

THE RACING CREW

THE EVERYDAY SAILOR

These are core segments that rely on clubs to participate regularly, but many clubs face challenges with delivery, resources, or relevance. Strengthening the club experience will lift quality, improve retention, and modernise what Sailing can offer

# WHAT DO WE NEED TO DO?

Provide clubs To Deliver Great Experiences
Provide clubs with the tools and support
needed to deliver welcoming, consistent
and high-quality participation experiences
across all formats

## **Upskill & Empower Volunteers**

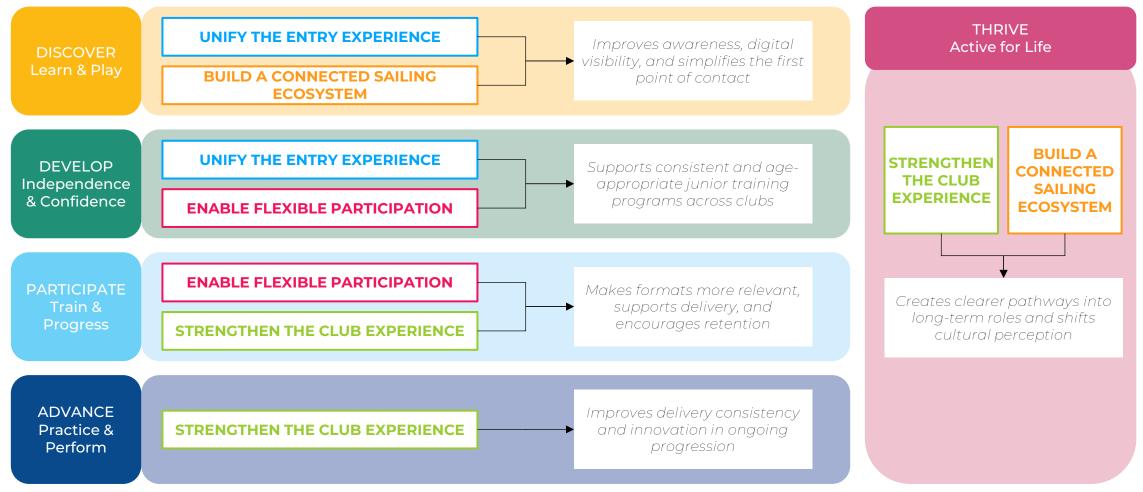
Recognise, train, and equip club volunteers as critical to the participation experience and support their development with practical resources and national recognition

# Support Clubs To Trial New Formats & Delivery Models

Equip clubs to test new ways of delivering Sailing, from social formats to seasonal offers, with support to innovate while staying aligned with national strategy

# Each pillar targets key stages of the journey, reinforcing entry, progression and lifelong engagement

STRATEGIC PRIORITIES | PATHWAY MAPPING



# Communication will be critical to ensuring the strategy is understood, embraced and delivered

# CRITICAL ENABLER | COMMUNICATION

### WHY COMMUNICATION IS IMPORTANT

ALIGN THE SYSTEM

Ensure clubs and stakeholders understand what's changing and why

BUILD PUBLIC AWARENE SS

Clearly promote new offers, pathways and formats to the right audiences

EMPOWER DELIVERY

Give local providers the messaging, language and tools they need to act with confidence

### WHAT SUCCESS LOOKS LIKE



Everyone understands their role in the strategy



New and existing participants know how to engage



Messaging is nationally consistent, but locally adaptable



Communication builds momentum, clarity and trust across the sailing community

Source: Gemba Analysis (2025)

GEMBA© - AUSTRALIAN SAILING 40

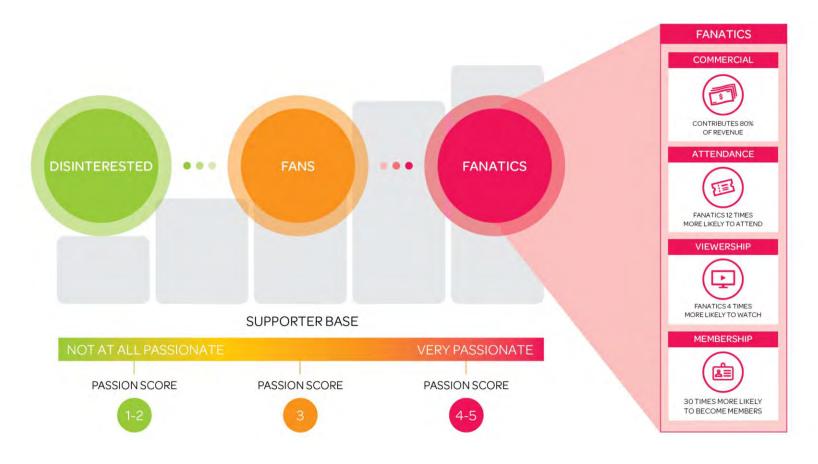
# Genola FAN FOCUSED. RESULTS DRIVEN.

# APPENDIX

Fan Base Sizing Methodology

# Gemba uses passion as a metric for gauging the level of engagement consumers have with a variety of sport and entertainment properties

## FAN BASE SIZING METHODOLOGY



Fanatics are the most important members of the sporting ecosystem as they represent approximately 80% of the revenues for all major sports through consumption and attendance

# Gemba SPORT. ENTERTAINMENT.